

Tips and Tricks



Password forgotten or renewed / Login problems

My Ice Hockey does not have access to Coaches, Staff and Player passwords.

ONLINE

Please proceed as follows:

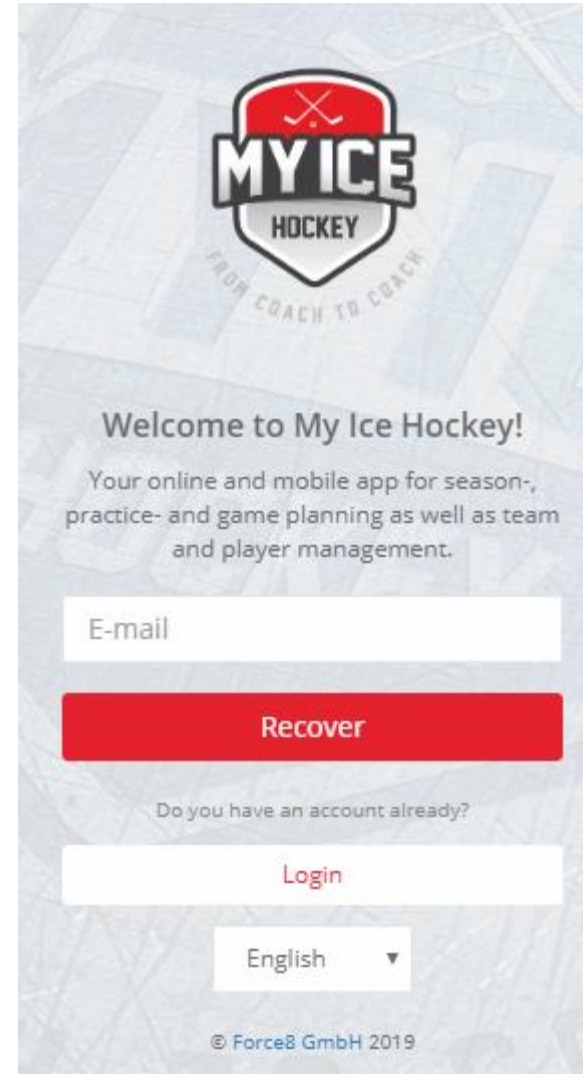
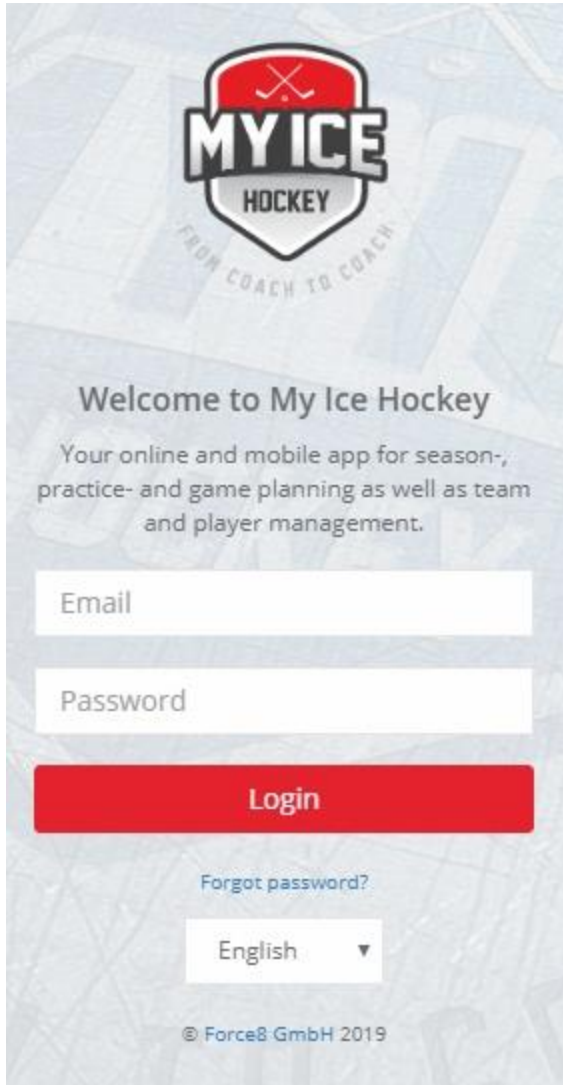
- Use your computer (or mobile browser) to go to <https://app.myice.hockey/>
- Click on '**Forgot password?**'
- Enter your My Ice Hockey email and click '**Recover**'
- You will get a new password sent to your email address
- Go back to <https://app.myice.hockey/> and enter the email and the new password
(Attention: do not enter the space at the end of the password!)
- After successfully logging in, you can click on the '**male symbol**' in the upper right corner and set your own password

MOBILE APP

You can also request a new password via Mobile App. Proceed in exactly the same way by clicking on "Forgot your password?" on the start page of the app.



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www.myice.hockey